

Indoor Solutions Manual

All Standard Kiosk Models

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IMPORTANT SAFETY INSTRUCTIONS



WARNING - To reduce the risk of electric shock, disconnect power before cleaning or servicing.



CAUTION - Cables and wiring must be routed away from edges and other parts which may cause damage to cables and wiring.

SAVE THESE INSTRUCTIONS

Required Tools

Required Tools

- 7/16" Ratchet Socket or Wrench
- Box Cutter

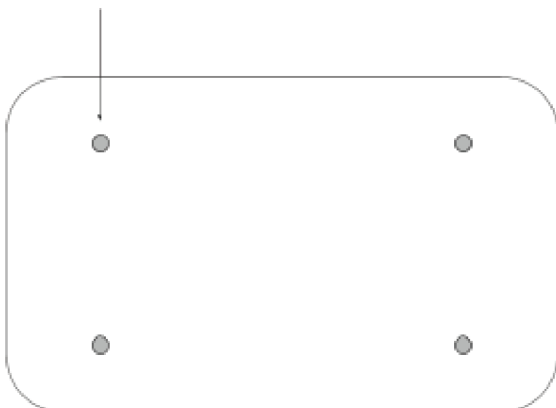
Removing the Kiosk from the Box

1. Cut plastic box straps.
2. Remove the top of the cardboard box packaging.
3. Slide cardboard sleeve up and off of the kiosk.

Removing the Kiosk from the Pallet

All kiosks are bolted to the shipping pallet for added security during the shipping process. Depending on your kiosk model, the kiosk will be bolted using 2-4 bolts.

1. Use the ratchet socket or wrench to loosen the bolts and remove the kiosk from the pallet.
2. Ensure that all bolts are removed before removing the kiosk from the pallet. Once all bolts are removed, the kiosk will easily release



Shown: Sample bolt holes on kiosk base.

Installation Instructions

Meridian recommends always having a professional installer on site to install your kiosk.

Proof of professional installation must be provided for warranty purposes. Installing a kiosk without using a professional installer will void the warranty.

Freestanding

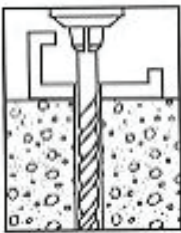
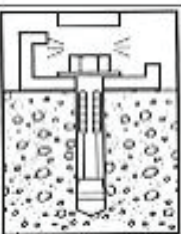
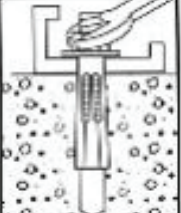
Freestanding kiosks are designed to be used in lower traffic areas. If your kiosk is freestanding, the base has been designed to support the kiosk without risk of tipping.

All kiosks must be installed on a flat and level surface that meets local building requirements.

Bolted

Kiosks that are bolted into the floor must be installed by a professional installer and meet all local building codes. Your project manager can help to locate an installer in your geographic region.

Meridian recommends using anchor bolts to bolt down the kiosk. The flooring substrate may need to be drilled in order for the anchor bolts to be installed.

	1. Use a bit with a diameter equal to the anchor. See selection chart to determine proper size bit for anchor used. Drill hole to any depth exceeding minimum embedment. Clean hole.
	2. Insert assembled anchor into hole, so that washer or head is flush with materials to be fastened.
	3. Expand anchor by tightening nut or head 2 to 3 turns.

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Installation Instructions

Bent anchor bolts are embedded in concrete and can be used to support the kiosk if a new pad is being poured. The bent portion, or "leg", of the anchor bolt serves to create resistance so that the bolt does not pull out of the concrete foundation when force is applied. We recommend ½ inch anchor bolts 8 -12 inches

All kiosks must be installed on a flat and level surface that meets local building requirements.

NOTE:

KIOSK MUST BE SECURED TO SOLID, FLAT & LEVEL SURFACE THAT MEETS LOCAL BUILDING REQUIREMENTS. FAILURE TO INSTALL ON SUCH SURFACE WILL VOID ALL WARRANTIES WRITTEN OR IMPLIED.

Hardwire

Meridian recommends that all units bolted to the floor be hardwired. To reduce the risk of electric shock, disconnect power before cleaning or servicing. Cables and wiring must be routed away from edges and other parts which may cause damage to cables and wiring.

All kiosks installed in a public place must be hardwired by a licensed electrician or installer.

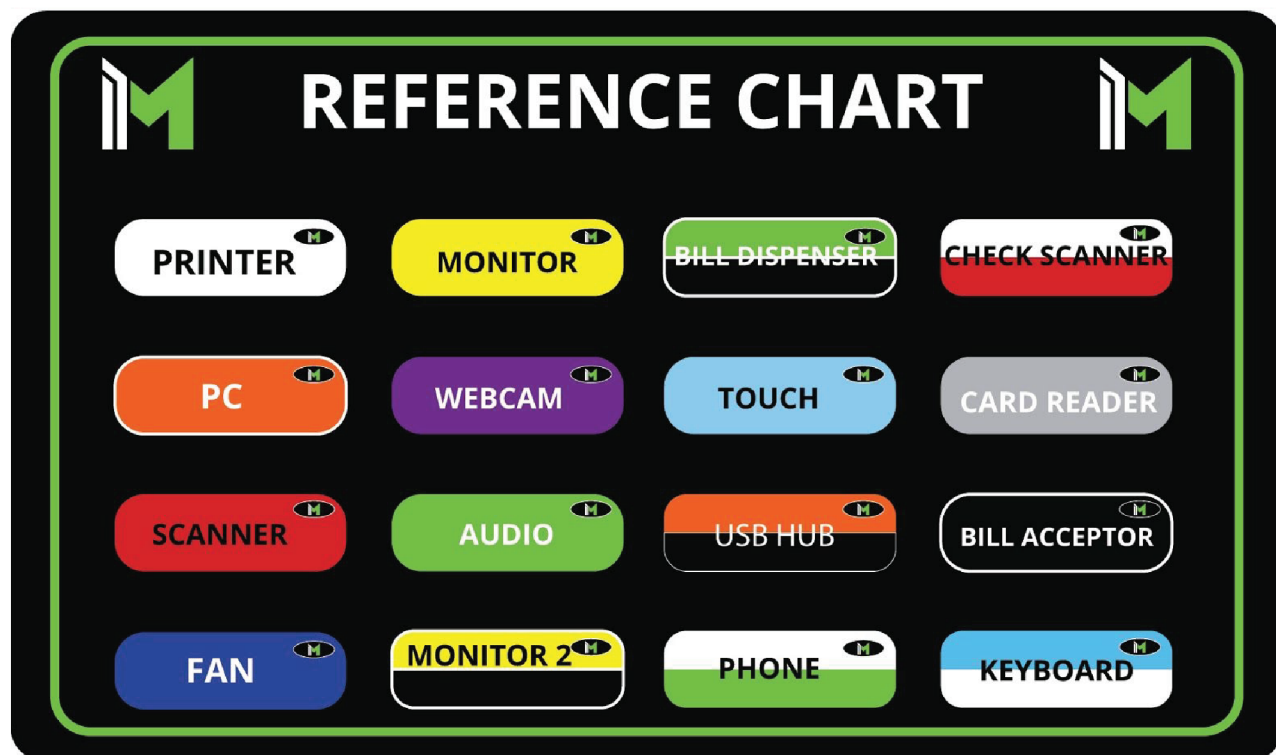
Plug-In

Most freestanding units may be plugged into a nearby 110V outlet. To reduce the risk of electric shock, disconnect power before cleaning or servicing. Cables and wiring must be routed away from edges and other parts which may cause damage to cables and wiring.

All kiosks installed in a public place must be connected to power by a licensed electrician or installer.

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Peripheral Legend Reference Chart



Identify Wire Locations Within the Kiosk Enclosure

For customer convenience, the inside of all Meridian kiosks are labeled using color coordinated stickers. The Reference chart shown above is exactly what you will find inside of your kiosk, and all wires and parts will be labeled with coordinating stickers for easy access and repair.

How to Clean Your Kiosk

How to Clean Your Kiosk

Meridian recommends cleaning your kiosk on a regular basis to remove fingerprints, germs and other residue that can build up with regular use by the public.

Kiosk Enclosure

- **Wipe the entire kiosk with a damp, non-abrasive cloth.**
 - The cleaning cloth may be moistened with a mild cleaning product or soap and water.
 - In instances where a cleaner must be used, suggested cleaners include commercially available spray cleaners such as Windex or 409.
- Care should be taken not to saturate the entire enclosure with liquid (Exception: Outdoor rated units may be sprayed with water if the enclosure is securely closed and locked.)
- Care should be taken to not disturb any internal wiring in the kiosk when vacuuming or performing any cleaning task.
- DO NOT use ammonia based or acidic solutions, as they may have a negative effect on the paint and graphics..
- DO NOT clean the enclosure with paper towels. The fibers present in paper towels may scratch the finish surface over time and cause a scuffed appearance on glossy kiosk units.
- The kiosk interior may be vacuumed by using a wand extender. Attention should be given to grill openings.
 - DO NOT power vacuum cleaners or any other devices via the kiosks internal power strip.

Touch Screens and Displays

Use care when cleaning the kiosk touch screen.

- The screen may be cleaned with a microfiber cloth.
- DO NOT clean the touch screen with paper towels. The fibers present in paper towels may scratch the screen over time and cause a scuffed appearance resulting in degraded image quality.
- DO NOT use solvents or solvent based products to clean the touch screen or LCD surfaces as they may permanently damage the screen.

Contact Meridian

We are focused on the success of your kiosk deployment.

Meridian offers reliable, knowledgeable and approachable customer service ensuring our customer reaches a perfect solution to their kiosk businesses. Customers can depend on the Meridian team to help their kiosk business grow beyond expectations.

Meridian Customer Support Services

Meridian's Technical Assistance Center (TAC) supports voice and online support across North America.

Services Include:

- Timely access to expert technical support
- Case Management
- System Configuration Support
- Product Bulletins
- Critical Situation Escalation
- Knowledge Transfer
- Support History
- Drivers and Downloads
- Email Updates
- FAQs

Support Help Desk

The TAC Support Help Desk is open from 9AM to 5PM EST Monday-Friday.

Phone | 866-454-6757, Select "Support"

Customer Service Email | service@mzero.com

Software Support Email | softwaresupport@mzero.com

Sales Support

Meridian has a strong presence in the North American markets and a history with many customers that goes back generations.

Meridian's dynamic sales team represents all clients and their broad range of products for sales throughout North America. Over time Meridian has developed a reputation for stability and commitment to clients, as well as for exceptional product quality and customer service.

To contact the Meridian sales team:

Phone | 866-454-6757, Select "Sales"

Email | sales@mzero.com

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About Meridian

About Meridian

Meridian is a fully integrated manufacturer of indoor and outdoor kiosks, interactive digital signage and self-service software. As a complete end-to-end self-service innovator, Meridian develops products and services all under one roof, providing greater efficiency, and lean, high-quality results. For nearly two decades, we've helped our partners succeed by designing, engineering, manufacturing and integrating hardware and software solutions from our 13-acre headquarters in North Carolina.

Fast Facts

- ISO 9001-2008 Certified
- UL Self-Certify Facility
- Manufacturing Processes Comply with Green IT
- Experts in ADA, FCC and HIPPA Compliance
- 1,000's of kiosks built and deployed across all industries
- Clients include WalMart, Ikea, Panasonic, Clear Channel, HP and Enterprise

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